

Here at Hargrave St. Market, our core focus has always been serving our guests and providing them with a safe and healthy environment.

The weeks and months ahead will present challenges for all of us, but we believe that by working together, we will get through this pandemic. We have prepared the following guide to assist you in returning to our buildings:

BUILDING EXPERIENCE – SIGNAGE

To assist our guests in following physical distancing guidelines, we will be placing #NowMoreThanEver signage and decals in key areas throughout True North Square/Hargrave St. Market. These include footprint markers for line distancing, and elevator & washroom signage regarding maximum occupancy and procedures, among others wherever possible.

We ask that all guests who enter the building follow the directions of applicable signage to help keep everyone safe and healthy.

BUILDING EXPERIENCE - AIR QUALITY

In preparation for re-opening of the Food Hall, the buildings air exchange systems are being serviced and their filters replaced.

BUILDING EXPERIENCE – DISTANCING

In addition to signage provided throughout Hargrave St. Market, we have altered furniture spacing and seating to assist with physical distancing initiatives.

FOOD AND DRINK TENANTS– SAFETY PROTOCOLS

Manitoba Health has provided guidelines for each of the food tenants to follow when handling food or drink as well as your transaction at the Point of Sale terminals. Each vendor has taken steps to ensure their patrons and their own employees are kept safe by adding shields when ordering.

CLEANING – JANITORIAL PROCEDURES

We have further increased enhanced cleaning frequency on all surfaces, with a focus placed on all high and medium touch-point surfaces, such as elevator kiosks, escalator handrails, handles, faucets and more. In addition, high touch-point cleaning procedures have also been extended. All surfaces are cleaned with a highly effective, environmentally friendly cleaner confirmed to work on COVID-19. All janitorial staff are equipped with the required PPE.